

Citybond Suretravel

Superior Travel Insurance

Medical Screening & Customer Service Representatives

**Based in Beckenham, Kent
With a 6 month secondment period in Mumbai**

Citybond Holdings Plc, trading as Citybond Suretravel, is one of the leading independent travel insurance providers based in Beckenham, Kent, UK, selling travel insurance through a network of over 1,200 Travel Agents, Tour Operators and Insurance Brokers, and directly to the public via its subsidiary company, Flexicover Limited.

Having been established since 1984, the Group has grown its turnover to represent around 4% of the UK travel insurance market and employs a total of 120 people based in Beckenham and Mumbai.

The company is currently recruiting for Medical Screening & Customer Service Representatives who will be based in Beckenham and will be prepared to go on a 6 month secondment to Mumbai.

Duties include handling incoming sales calls and carrying out the medical screening process for customers with pre-existing medical conditions. Other duties include bridging the culture gap, introducing good practice and transferring skills to ensure seamless operations between our Beckenham and Mumbai offices.

Good telephone and communication skills are essential and previous medical screening, insurance or travel experience would be an advantage but not a necessity. Students on a 1 year placement year are welcome to apply.

Benefits include a discretionary bonus scheme, structured training programmes, friendly working environment, free Friday lunches, and annual recognition awards, generous holiday entitlement, sick pay and free travel insurance.



INVESTOR IN PEOPLE